PACS Wiki

This Wiki contains lots of information about some of the most common questions we get asked and is designed for those folks who like to “Do it themselves” :-) 

First-Tier Technical Support

PHYSICS - help@PHYS.washington.edu
ASTRO - help@ASTRO.washington.edu
DATA SCIENCE STUDIO - help-datasci@phys.washington.edu

Please email our help system for hardware and software support. Our first-tier technical support schedule is Monday through Friday, 8:00AM to 6:00PM and will work to respond quickly. We strive really hard to resolve Over 50% of our help tickets within 1 business day.

Accounts
- Accounts Main

Printing
- Physics Printing
- Mac Printing Instructions
- Windows Printing Instructions
- INT Printing
- Astro Printing
- Printing Locked (Release) Jobs

Email
- Mailman Subscriptions

Web Services
- Web Sites

Software
- Software Main
- Husky OnNet VPN
- Update to CentOS 7
- Remote Windows Desktop from Outside the UW Campus
Hardware
• Hardware Main

Backups
• Backups Main

Networking
• Networking Main

UW IT Services
• Outages (University-Effect)
• UW IT Services Main
• U Drive - Storage on UW Servers and backed up.
• OneDrive

• UW IT - Personal Web Pages for
  • Faculty
  • Staff
  • Students
  • Courses

Department of Physics
University of Washington
Physics-Astronomy Building, Rm. C121
Box 351560
Seattle, WA 98195-1560

Phone: (206) 543-2770
Fax: (206) 685-0635
physrecep@uw.edu

Source URL: https://phys.washington.edu/wiki/pacs-wiki