PACS Wiki

This Wiki contains lots of information about some of the most common questions we get asked and is designed for those folks who like to “Do it themselves” :-)

First-Tier Technical Support

PHYSICS - help@PHYS.washington.edu
ASTRO - help@ASTRO.washington.edu
DATA SCIENCE STUDIO - help-datasci@phys.washington.edu

Please email our help system for hardware and software support. Our first-tier technical support schedule is Monday through Friday, 8:00AM to 6:00PM and will work to respond quickly. We strive really hard to resolve Over 50% of our help tickets within 1 business day.

Accounts

- Accounts Main

Printing

- Physics Printing
- Mac Printing Instructions
- Windows Printing Instructions
- INT Printing
- Astro Printing
- Printing Locked (Release) Jobs

Email

- Mailman Subscriptions

Web Services

- Web Sites

Software

- Software Main
- Husky OnNet VPN
- Update to CentOS 7
- Remote Windows Desktop from Outside the UW Campus
Hardware

- Hardware Main

Backups

- Backups Main

Networking

- Networking Main

UW IT Services

- Outages (University-Effectd)
- UW IT Services Main
- U_Drive - Storage on UW Servers and backed up
- OneDrive

- UW IT - Personal Web Pages for
  - Faculty
  - Staff
  - Students
  - Courses

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