PACS Wiki

This Wiki contains lots of information about some of the most common questions we get asked and is designed for those folks who like to “Do it themselves” :-)

First-Tier Technical Support

PHYSICS - help@PHYS.washington.edu
ASTRO - help@ASTRO.washington.edu
DATA SCIENCE STUDIO - help-datasci@phys.washington.edu
Please email our help system for hardware and software support. Our first-tier technical support schedule is Monday through Friday, 8:00AM to 6:00PM and will work to respond quickly. We strive really hard to resolve Over 50% of our help tickets within 1 business day.

Accounts

- Accounts Main

Printing

- Physics Printing
- Mac Printing Instructions
- Windows Printing Instructions
- INT Printing
- Astro Printing
- Printing Locked (Release) Jobs

Email

- Mailman Subscriptions

Web Services

- Web Sites

Software

- Software Main
- Husky OnNet VPN
- Update to CentOS 7
- Remote Windows Desktop from Outside the UW Campus
Hardware
  • Hardware Main

Backups
  • Backups Main

Networking
  • Networking Main

UW IT Services
  • Outages (University-Effect)
  • UW IT Services Main
  • U Drive - Storage on UW Servers and backed up.
  • OneDrive

  • UW IT - Personal Web Pages for
    • Faculty
    • Staff
    • Students
    • Courses

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