PACS Wiki

This Wiki contains lots of information about some of the most common questions we get asked and is designed for those folks who like to “Do it themselves” :-)  

First-Tier Technical Support

PHYSICS - help@PHYS.washington.edu  
ASTRO - help@ASTRO.washington.edu  
DATA SCIENCE STUDIO - help-datasci@phys.washington.edu  
Please email our help system for hardware and software support. Our first-tier technical support schedule is Monday through Friday, 8:00AM to 6:00PM and will work to respond quickly. We strive really hard to resolve Over 50% of our help tickets within 1 business day.

Accounts

- Accounts Main

Printing

- Physics Printing  
- Mac Printing Instructions  
- Windows Printing Instructions  
- INT Printing  
- Astro Printing  
- Printing Locked (Release) Jobs

Email

- Mailman Subscriptions

Web Services

- Web Sites

Software

- Software Main  
- Husky OnNet VPN  
- Update to CentOS 7  
- Remote Windows Desktop from Outside the UW Campus
Hardware
- Hardware Main

Backups
- Backups Main

Networking
- Networking Main

UW IT Services
- Outages (University-Effecte)
- UW IT Services Main
- U Drive - Storage on UW Servers and backed up.
- OneDrive
- UW IT - Personal Web Pages for
  - Faculty
  - Staff
  - Students
  - Courses

Department of Physics
University of Washington
Physics-Astronomy Building, Rm. C121
Box 351560
Seattle, WA 98195-1560

Phone: (206) 543-2770
Fax: (206) 685-0635
physrecp@uw.edu

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